

# ThinkTank Platform Privacy Policy

Personal and Community Problem Solving Ecosystem

EFFECTIVE DATE: JUNE 15, 2026 | VERSION 1.0

Welcome to ThinkTank. We value your privacy and are committed to protecting your personal data. This Privacy Policy explains how ThinkTank ("the Platform", "we", "us", or "our") collects, uses, processes, shares, and safeguards your information when you access and use our web platform designed for personal and community collaborative problem solving.

By registering an account, submitting content, or interacting with the Platform, you acknowledge the practices and policies outlined in this document. If you do not agree with these terms, please do not utilize our services.

## 1. Information We Collect

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To provide a highly functional, secure, and personalized problem-solving environment, we collect several categories of information depending on how you engage with ThinkTank:

### 1.1 Personal Account Data

- **Registration Metrics:** Your full name, email address, chosen username, password hash, and date of registration.
- **Profile Specifics:** Optional information you choose to provide, such as a profile picture, biography, areas of expertise, skills, interests, and geographic location (city/country) to pair you with relevant local community initiatives.

### 1.2 Problem-Solving Content and Collaboration Data

Because ThinkTank is structured around structured ideation and collaborative diagnostics, we collect and store the content you willingly generate:

- **Personal Problems:** Documentation, notes, objectives, or private workflows you create to resolve personal challenges (which remain confidential by default).
- **Community Problems & Ideas:** Issues you log publicly, proposed solutions, collaborative brainstorm maps, whiteboards, comments, upvotes, downvotes, and direct system feedback.
- **Media Uploads:** Images, diagrams, documents, and textual PDFs attached to problem logs or solutions to better elaborate on complex scenarios.

### 1.3 Technical and Usage Logs

- **System Metadata:** IP addresses, browser variants, operating systems, device identifiers, language preferences, and referring URLs.
- **Activity Information:** Pages viewed, time intervals spent on specific problem rooms, feature usage metrics, interaction logs with other community stakeholders, and error tracking diagnostics.

## 2. Methods of Data Collection

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We aggregate information utilizing two primary delivery methods:

1. **Direct Information Submission:** When you actively complete a form, update your profile credentials, submit a community proposal, or message a fellow collaborator.
2. **Automated Tracking Utilities:** We deploy operational cookies, web beacons, and persistent site analytics to log standard technical parameters as you navigate through our dynamic layout. You can configure your browser to block these cookies, though some platform functionalities may be restricted as a consequence.

## 3. How We Use Your Information

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ThinkTank leverages collected data to sustain core features, maintain safety, and encourage community alignment through the following processing operations:

Core Processing Goal	Data Attributes Utilized	Functional Rationale
Account & Provisioning	Registration Metrics, Technical Profile	To establish accounts, authenticate user logins, and track system status.
Community Problem Processing	Community Problems, Media Uploads, Username	To display shared societal issues, power search filters, and allow cross-collaboration on public initiatives.
Targeted Notifications	Email Address, Interaction Logs, Location	To send automated updates when someone responds to your solution, updates a project path, or posts a problem in your local neighborhood.
Platform Optimization	Usage Information, System Metadata	To isolate performance bottlenecks, optimize design layouts, and train basic search indexing tools.

## 4. Data Sharing and Disclosure

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We do not lease, trade, or monetize your personal identification criteria. Information disclosures occur solely under the following defined thresholds:

- **Public Forum Interactions:** When participating in community problem-solving modules, your username, public profile data, and any shared content (ideas, critiques, or votes) are visible to all regular users and web visitors.

- **Third-Party Service Vendors:** We exchange data with vetted infrastructure operators who assist with database hosting, analytical software utilities, transactional email dispatches, and technical logging. These vendors are strictly bound by confidentiality obligations.
- **Legal Mandates & Safety:** We may disclose details if compelled by an explicit judicial subpoena, state regulation, or when structural transparency is vital to mitigate systemic platform abuse or protect the personal safety of community members.

**Important Confidentiality Boundary:** Any workflows, steps, or assets generated inside a space explicitly marked as a "Private Personal Problem Room" are encrypted at rest and will never be shared publicly or displayed to the community without your deliberate, manual conversion of that room into a public format.

## 5. Data Retention Boundaries

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We retain your personal metrics for as long as your ThinkTank profile remains in an active state. Should you choose to deactivate your account, your personal identification fields (Name, Email, Precise Location) will be immediately scrubbed or irreversibly anonymized within thirty (30) business days.

To preserve community history and continuity of collaborative efforts, any public contributions, community solution designs, comments, or general framework feedback you submitted prior to deactivation will remain on the platform, permanently reassigned to an anonymous authorship label (e.g., "Deleted Contributor").

## 6. User Privacy Rights and Protections

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Depending on your geographic location, you possess comprehensive jurisdictional rights concerning your information. ThinkTank extends these control points globally to all account holders:

- **The Right of Access:** Request a complete export file containing all personal parameters and problem documentation stored on our active network.
- **The Right to Rectification:** Alter, modify, or update inaccurate profile configurations and private dataset entries instantly via your Account Settings pane.
- **The Right to Restriction or Objection:** Deny permission for automated notification roundups or profile geolocation indexing features.
- **The Right to Deletion ("Right to be Forgotten"):** Command the total deletion of your primary account records subject to the retention rules defined in Section 5.

## 7. Security Architecture

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ThinkTank employs comprehensive physical, administrative, and logic-based safeguards to prevent unapproved access, altering, exposure, or destruction of files. All transmission tunnels utilize Secure Socket Layer (SSL/TLS) encryption mechanisms. Database infrastructures containing personal workflows are protected behind firewalls and strict access control boundaries. However, remember that no web transmission channel or hardware storage system can guarantee complete absolute invulnerability.

## 8. Protections for Minor Users

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The ThinkTank environment is tailored for adult professionals, researchers, and community actors. It is not intended for use by children under the age of thirteen (13). We do not intentionally harvest identifier metrics from individuals within this age bracket. If we uncover that a child under thirteen has constructed an account, the records will be immediately expunged from our active server architecture.

## 9. Revisions to This Privacy Document

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We reserve the right to modify this Privacy Policy at any point to mirror functional changes to our problem-solving platform, underlying security adjustments, or evolving international legal landscapes. When substantive revisions are implemented, we will change the "Effective Date" at the top of this page and issue an system-wide dashboard banner or direct email notice to all registered users. Reviewing updates routinely ensures you stay informed of how your data is handled.